ENGLISH LANGUAGE COURSES ENROLMENT FORM FOR SPECIALTY LANGUAGE CENTRE/OXFORD COLLEGE OF ENGLISH

Student Details

Completed Enrolment Form is required for issuing the Letter of Offer.

Provider: Cyneast Pty. Ltd. trading as Oxford College of English & Specialty Language Centre CRICOS Provider No. 00048F Postal Address: P.O BOX K392 Haymarket, Sydney, NSW 1240, Australia Telephone: (61 2) 9211 7411 Fax: (61 2) 9212 3861 Address: Level 6, 815 George Street, Sydney, N.S.W. 2000, Australia E-mail: info@oxford-college.com.au Website: http://www.specialty-language.com.au

Family Name or Surname Yamada	Where did you hear about this College? From Langpedia		
Given name(s) Hanako	Your Course		
Nationality	When would you like to start your course?07 /_ Aug / 2017		
First Language Japanese Country of Birth Japan	Length of course required 4 (weeks)		
Date of Birth: 01 / Jan / 1995 Mobile Phone. +81 90-1111-1111	Previous School		
	Name of last school and location Langpedia Hogh School, Tokyo		
E-mail h a n a k o @ I a n g p e d i a . c o	Academic qualification/level completed High school Year 2013		
	Australian Guardian Details (please give details of guardian)		
Home Address (own country) 1-1-101 Ryugaku Gogaku-shi,	If student is less than 18 yrs old, a guardian in Sydney must be appointed. Do you want the college to assist with the arrangement □ Yes □ No		
Tokyo, Japan 111-1111	of Guardianship?		
Phone No +81 3-1111-1111	Full Name:		
Address in Adstralia	Tel (Home)		
Phone No Mobile No	Tel (Work)		
Type of visa Visitor visa Passport No.	Mobile Phone		
Visa Expiry Date (If available) LP1111111 01/Jan/2020 Write at which city you will be lodging the visa application: Tokyo	Guardian's Permanent Address in Sydney, Australia		
Write in which city or town you are currently living:			
Parent Information (for Emergency Contact)	E-mail		
Father's Full Name Tarou Yamada			
Mother's Full Name Sachiko Yamada			
Parent/s Address 1-1-101 Ryugaku Gogaku-shi	Relationship of Guardian to Student (eg. Uncle)		
Tokyo, Japan 111-1111			
Tel (Home): Tel (Work): Mobile Phone:	Photograph:		
+81 3-1111-1111 +81 3-2222-2222 +81 90-2222-2222	Students are required to submit one passport size photograph to Oxford College of English upon arrival.		
	Homestay for an adult if required:4 weeks		
E-mail t a r o u @ I a n g p e d i a . c o m			
	Accommodation / Welfare Arrangement (Under 18 years old only)		
	Have you arranged or will you arrange an Accommodation/Welfare Support in		
Education: What is your highest level of education completed?	Sydney? If yes, give details of your carer in Sydney.		
Graduated high school	Full Name:		
Language Ability:	Address in Sydney:		
How long have you studied English? 6 years	Date of Birth://		
	Tel (Home)		
Where have you studied? In Japan	Mobile Phone		
Please indicate your present language level:	E-mail		
Reading : ☐ Beginner ☑ Weak ☐ Medium ☐ Good			
Writing : ☐ Beginner ☐ Weak ☐ Medium ☐ Good Conversation : ☑ Beginner ☐ Weak ☐ Medium ☐ Good			
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Why do you want to study English? (Please ☑) ☐ for your job ☐ to work or travel in Australia	Relationship to you:		
☐ to work of traver in Australia ☐ to work of traver in Australia ☐ others	If no, do you wish the college to arrange Accommodation and Welfare support? $\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \$		
Course Information (Please ☑ tick of course needed)	Do you require Airport Transfer? $\qquad \qquad \checkmark$ Yes $\ \square$ No		
☐ General English ☐ IELTS Preparation ☐ High School Preparation ☐ English for Academic Purposes	How to pay		
☐ English for Nursing and other Healthcare Professionals (ENOHCP)	Payment should be made in the form of a bank cheque or draft in Australian dollars		
☐ English for Coordinating and Management of Welfare, Community and Childcare Services (ECMWCCS) COURSE NAME	made payable to "Cyneast Pty. Ltd." or payment may be remitted by Telegraphic Transfer direct to our account (062006-10220066) at Commonwealth Bank or		

Please note that some of the courses are subject to demand. Please contact our office for further information.

☐ Other course (refer to the brochures):

<u>Details of Fees to be Paid (Please see the 'Agreement' and 'Document of Offer' issued separately)</u>

Australia, 691-693 George Street, Haymarket, Sydney NSW 2000.

Conditions of Enrolment / Refund Policy

- 1. Enrolment, Accommodation (including Homestay) and Guardian Placement fees and Airport transfer fees are not refundable.
- 2. Any request for refund, whether it be for visa refusal or not, is to be made in writing to the College's Administration Officer. The College requires the rejection letter from the Department of Immigration and Border Protection and the College's document for authorisation of third party, if applicable, to receive a refund with signatures in the case that the recipient of the refund is different from the student. The refund will be made within 4 weeks after the default day. The 'Receipt' document is to be signed and returned to the College immediately upon receipt of the refund.

Case A: In case of visa refusal, the refund amount will be calculated as follows:

Case A: Refund Amount

Tuition fee received by the College (as per the College's Document of Offer) (A);

OSHC (B) if the College received;

Enrolment, Accommodation (including Homestay) and Guardian Placement fees and Airport Transfer fees (C) if the College received;

Cancellation fee (D), \$500 or 5% of the course fee received from you, whichever is less according to 46D(7) and 47E(4) of the ESOS Act 2000.

Refund Amount = (A) + (B) + (C) - (D)

Case B: If you wish to cancel your enrolment for any other reason and your written notice is received by the College 28 days or more before your original course starting date (this course starting date will be the original starting date of the first course of a package in the case of a package of 2 or more courses). The College charges a cancellation fee equivalent to 20% of the tuition fee, and this and International Money Transfer Bank fees will be deducted from a refund. (See the Conditions of Enrolment for Principal courses in the case of a package of 2 or more courses.) (100% tuition fee will be retained in the case of Visitor or Working Holiday visa).

Case B: Refund Amount

Tuition Fee received by the College (as per the College's Document of Offer) (A);

Material Fee (B) if the College received;

OSHC (C) if the College received;

Cancellation Fee: Tuition fee (as shown on the Agreement) x 0.2 (D)

Refund Amount = (A) - (D) + (B) + (C)

Case C: If you cancel your enrolment and you notify the College in writing less than 28 days before your original course starting date (this course starting date will be the original starting date shown on the first agreement initially issued, and it will be the original starting date of the first course of a package in the case of a package of 2 or more courses). The College charges a cancellation fee equivalent to 12 weeks of the tuition fee, and this and International Money Transfer Bank fees will be deducted from a refund. (See the Conditions of Enrolment for Principal courses in the case of a package of 2 or more courses.) (100% tuition fee will be retained in the case of Visitor or Working Holiday visa).

Case C: Refund Amount

Tuition Fee received by the College (as per the College's Document of Offer) (A);

Material Fee (B) if the College received;

OSHC (C) if the College received;

Cancellation Fee: Weekly tuition fee (as shown on the Agreement) x 12 (D)

Refund Amount = (A) - (D) + (B) + (C)

If you cancel your enrolment or withdraw from the course on or after your original course starting date (this course starting date will be the original starting date shown on the first agreement initially issued, and it will be the original starting date of the first course of a package in the case of a package of 2 or more courses), the tuition and other fees including tuition and other fees for the principal course in the case of a package of 2 or more courses will be retained and not be refunded. If you are introduced to the College through a third party which retains any portion of your payment, or charges or any additional fees paid by you, such monies will not be refunded by the College, as such the third party/person shall be deemed to be your agent and not an agent of the College.

Once a visa has been approved, no refund will be made notwithstanding of the afore-mentioned other conditions except the case where the College cancels, terminates or defers the course, in which case you will be refunded the amount of course money the College received in accordance with the Education Services for Overseas Students Act 2000.

- 3. Should you wish to cancel your accommodation and/or welfare arrangement for any other reason than a refusal of your visa, Homestay and Guardian fees that the College received will be refunded only if you notify the College in writing more than 28 days before your course starting date.
- 4. The College reserves the right to cancel or defer courses, and to alter course timetables and class locations without notice. If the College fails to start to provide the course to you at our Colleges' campus on the agreed starting day or ceases to provide the course at our Colleges' campus at any time after it starts, but before it is completed; and you have not withdrawn before the default day, within 14 days, either you will be offered a place in an alternative course at the College's expense, that is accepted by you in writing or you will be refunded the unused portion of the tuition fees (The refund amount is the product of the weekly tuition fee X number of weeks in default period) that the College received in accordance with the Education Services for Overseas Students Act 2000.
- 5. In the case of your default with the following circumstances:
 - a. the course starts at the Colleges' campus on the agreed starting day, but you do not start the course on that day (and have not previously withdrawn); or
 - b. you withdraw from the course at the Colleges' campus (either before or after the agreed starting day); or
 - the College refuses to provide, or continue providing, the course to the student at the Colleges' campus because of one or more of the following events:
 - i. you failed to pay an amount you were liable to pay the College, directly or indirectly, in order to undertake the course;
 - ii. you breached a condition of your visa;
 - iii. misbehaviour by you

required.

no refund can be made except such cases as included in the above 2 and 3.

- 6. The College reserves the right to withdraw all its services if your conduct disrupts the normal operation of classes. In this case no fee will be refunded.
- 7. You or, if you are under the age of 18, your parents/guardian must agree to indemnify the College and/or its staff from any responsibility and/or claim for any possible injury, damage or loss during your attendance at any of our programmes or stay at the host family.
- 8. There will be no refunds or deductions for public holidays or the bank holiday (usually on the first Monday in August).
- Entry fees on excursions and text books are an extra cost to students.
- 10. Entry requirements for the Colleges' courses shall be in accordance with the ESOS Act 2000, the National Code and rules set by Government Departments.
- 11. Full amount of total invoice (Document of Offer) amount shall be paid at the time of enrolment unless instalment arrangements or a different time of payment is agreed and specified in the College's invoices (Document of Offer). In the case of specially agreed instalments the College reserves the right to charge you a penalty of not less than \$200 each time for every delay in your payments. Notwithstanding this clause, if you fail to pay fees on due date or at the latest upon receipt of due notice, the College reserves the right to terminate your enrolment.
- 12. The amount of invoice (Document of Offer) as per the Payment Schedule in the 'Document of Offer' shall be paid at the time of enrolment unless instalment arrangements or a different time of payment is agreed and specified in the College's invoices (Document of Offer). In the case of scheduled payments and specially agreed instalments the College reserves the right to charge you a penalty of not less than \$200 each time for every delay in your payments. Notwithstanding this clause, If you fail to pay fees on due date or at the latest upon receipt of due notice, the College reserves the right to terminate your enrolment. An instalment plan if any mentioned, is offered only in case students are unable to pay tuition fees as per the College's standard Payment Schedule, but this will not negate our standard terms of payment, i.e. according to the College's standard Payment Schedule and the College's Refund Conditions regarding a cancellation fee the College charges in case of refund. A cancellation fee as per the College's Refund Conditions applies also to unpaid tuition fees in the 'Document of Offer', not just to the paid instalment amounts.
- 13. TPS (Tuition Protection Service) does not apply for enrolment fee, material fees (textbooks, resources, calculator, stationery, tools, uniform, etc.), administration fees, sports and excursion fees, examination fees, work placement fees, OSHC fee, RPL (Recognition of Prior Learning) assessment fee, accommodation (homestay, etc) placement and accommodation fees, guardian placement and guardian fees, airport transfer fee and any other fees and charges other than tuition fee.

The above Conditions do not remove the right to complain and appeal through the College's Complaints and Appeals Processes and also take further action under Australia's consumer protection laws. Upon signing the enrolment form you are deemed to have entered into a written agreement with the College based on the conditions of enrolment, and have agreed that all information provided by you including personal and contact details, course enrolment details and changes, and the circumstance of any suspected breach by you of a student visa condition may be made available to Australian Government and designated authorities and if relevant, the Tuition Protection Service (TPS) and the Overseas Students Tuition Fund (OSTF), pursuant to obligations under the ESOS Act 2000 and the National Code. The College's dispute resolution processes do not circumscribe the student's right to pursue other legal remedies. You have an obligation to notify the College of a change of address while enrolled in the course.

You will find more information including 'Policies and Requirements' and also 'ESOS Requirements' (List of Agents) on our website: http://www.oxford-college.com.au. If you have a plan to bring your school-aged dependant/s with you, you should be aware of Australia's schooling obligation and options, including the fact that your school aged dependant/s will be obliged to attend school whilst in Australia, and that school fees may be incurred. For further details, please see the DIBP website: http://www.immi.gov.au.

AGREEMENT OF STUDENT and/or PARENT/LEGAL GUARDIAN: I have read, understood and accepted the conditions of enrolment including the cancellation, refund, Privacy Policies (stipulated in the above 'Conditions of Enrolment') and disciplinary policy of the College (see the 'Pre-enrolment information') and that arrangements for a guardian shall be done in accordance with the ESOS ACT 2000, the National Code and the rules set by Government Departments. The description of ESOS framework is available at the website https://internationaleducation.gov.au/regulatory-information/pages/regulatoryinformation.aspx) and also certify that the information provided is correct, and apply for enrolment at Oxford College of English and Specialty Language Centre.

Student's Signature	山田花子	Parent/Legal Guardian's Signature:		Date: 01/Jul/2017	
_			(only if student is less than 18 years old)		
In case of parent, a copy of passport page where parents' signature appears is required. In case of Legal Guardian, copy of court/tribunal order appointing you as the Legal Guardian is					

AGENT NAME: Langpedia CONTACT PERSON: Maiko Yokaichiya

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